



## NEWS RELEASE

FOR IMMEDIATE RELEASE

- Stay away from downed power lines
- Even lines that appear dead can be dangerous
- NYSEG customers should call 1.800.572.1131 to report downed power lines or other hazardous situations
- RG&E customers should call 1.800.743.1701 to report downed power lines or other hazardous situations

### **NYSEG and RG&E Prepare for Snow and Wind Storm**

*Company encourages customers to monitor forecasts and stay safe*

**ROCHESTER, NY—March 1, 2018—**NYSEG and RG&E, subsidiaries of AVANGRID (NYSE: AGR), are closely monitoring weather forecasts in advance of heavy snow and strong winds due to sweep across the state later tonight and through tomorrow. The Companies encourage our customers to stay tuned to local media for current weather and travel conditions, and plan ahead for any potential weather impacts.

NYSEG and RG&E storm readiness teams have prepared crews and equipment, and the companies have mobilized additional resources to ensure readiness to respond to any downed power lines and power interruptions that may occur due to heavy snowfall and sustained winds throughout the event. The companies are contacting customers who have provided their email addresses to the company, and alerting customers who rely on life sustaining electrically powered equipment. The companies will provide updates to the general public on our web and social media sites.

The companies are also asking customers to be aware of any weakened trees caused by previous high winds or saturated soil conditions. Weakened tree limbs and branches have the potential to fall onto power lines and can cause downed wires and power outages. Additional storm safety and preparedness tips are available at [nyseg.com](http://nyseg.com) or [rge.com](http://rge.com) (click on “Outage Central” and then on “Storm Safety”).

NYSEG and RG&E encourage customers to sign up for Outage Alerts to receive updates

throughout the day automatically by phone, text, or e-mail as the company updates the status of restoration efforts in their area. This information is also available online at <http://www.nyseg.com/YourAccount/AboutAlerts.html> or <http://www.rge.com/YourAccount/AboutAlerts.html>

### **Power Restoration Priorities**

NYSEG's and RG&E's first priorities are to respond to reports of downed power lines to keep the public safe. (NYSEG customers are asked to call 1.800.572.1131 to report downed wires. RG&E customers are asked to call 1.800.743.1701). Once this vital public safety work is complete, the company will:

- Assess the damage to the electricity delivery system.
- Develop a detailed restoration plan.
- Make repairs safely and as quickly as possible.

### **How We Go About Restoring Power Following Major Storms**

We first repair the backbone of the electricity system – transmission lines and substations – that bring electricity to the local distribution system that serves our customers. We then make any necessary repairs to the distribution system that includes the poles and power lines along streets and roads, focusing first on those circuits where we can restore power to the largest number of customers. As part of this process, we take into account the needs of hospitals, nursing homes, fire and police stations, as well as any other critical infrastructure. This is a time-proven process that ensures we safely restore service as quickly and efficiently as possible.

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**About AVANGRID:** AVANGRID, Inc. (NYSE: AGR) is a diversified energy and utility company with approximately \$32 billion in assets and operations in 27 states. The company owns regulated utilities and electricity generation assets through two primary lines of business, Avangrid Networks and Avangrid Renewables. Avangrid Networks is comprised of eight electric and natural gas utilities, serving approximately 3.2 million customers in New York and New England. Avangrid Renewables operates more than 6 gigawatts of owned and controlled renewable generation capacity, primarily through wind and solar, in 22 states across the United States. AVANGRID employs approximately 6,800 people. For more information, visit [www.avangrid.com](http://www.avangrid.com).



**About NYSEG and RG&E:** New York State Electric & Gas (NYSEG) and Rochester Gas and Electric (RG&E) are subsidiaries of AVANGRID, Inc. (NYSE: AGR). NYSEG serves approximately 890,000 electricity customers and 264,000 natural gas customers across more than 40% of upstate New York. RG&E serves approximately 376,000

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electricity customers and 311,000 natural gas customers in a nine-county region surrounding the City of Rochester.  
For more information, visit [www.nyseg.com](http://www.nyseg.com) and [www.rge.com](http://www.rge.com).

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